

FAQ Semester Start WS 20 EU and Non-EU

Fees:

1. How and when do I have to pay my semester fees, if I am a German or EU student?

This is detailed in your study contract. Depending on your contract, fees must be paid either by the 5th of the month or by the first of the month.

2. How and when do I have to my semester fees if I am a NON-EU student?

A bank transfer per Semester for NON-EU students, on the Deutsche Bank Account or monthly by using the SEPA.

3. Do I have to pay my fees monthly or can I also pay in bigger instalments?

Monthly rate is available for EU students, non-EU students pay per Semester. You can also pay in bigger instalments. Please add study ID, name, study programme to the transfer (booking reference)

4. Do I have to pay my semester ticket together with my fees in one bank transfer or should I pay it when I arrive at campus.

You have to pay the semester ticket together with your regular tuition fees, as indicated on your invoice.

Semester ticket:

5. Where do I get the semester ticket from and how does it work to get it?

You will get your Semester ticket in person at your campus.

In Berlin, your Semester ticket will be stuck onto your Student ID and will be handed over to you during the Welcome Days. In case you are already in Berlin and you would like to pick up your semester ticket before the Welcome Days, please send an email to studentservice.berlin@ue-germany.de and agree on an appointment.

6. Where is the semester ticket valid?

The Semester ticket is valid for all Public transport (Bus and Underground). Taxis and ICE trains are not included in the Semester ticket system. The ticket is for a Semester approximately 6 months.

7. Is it compulsory to buy a student semester ticket? What if the student already has a ticket (e.g the Umweltkarte) or doesn't need one? If it is compulsory are there circumstances/reasons that allow me not to buy/pay for the semester ticket?

Yes, the purchase of a Semester ticket is compulsory.

Semester start and COVID-19:

8. From when can I enter the Campus? Will be a welcoming week happening at the Campus?

Campuses will be open for teaching and services but due to the pandemic situation in limited modus. You will be notified of this by email, on our website and during the Welocme Days. The Welcome days will be held on the 23rd and 24th Sept 2020 in Hamburg and Iserlohn, on the 23rd, 24th and 25th Sept 2020 in Berlin.

9. Is Berlin Campus open for visitors at the moment?

No, the campus is still closed for students, however, students from 2nd semester and higher can pick up their semester ticket through the sluice at the side of the building during the following opening hours: Monday to Friday between 9 and 11 am. Please note that the door will be closed at 11am. If you are too late you have to come the next day.

First semester students: please see section 5 (Semester tickets)

10. When does the semester start and when do lecturers start?

The Welcome days will take place up from 23rd Sept 2020 and lecturers will start on the 28th Sept 2020

11. What is the application deadline?

The deadline for applications is the 16 Oct 2020

12. What is the latest date I can join for WS20?

26 Oct. 2020.

13. Will the lectures of my program also take place online?

Lectures will be provided Online, Hybrid and on campus. You will be notified of this by email asap.

14. Will lectures be live or will they also be available online so that I can even watch the lecturers when I live in different time zone?

We are currently working on the best solution for our students. We hope to broadcast lectures and to provide them online. You will be notified of this by email asap.

15. What is hybrid learning?

Hybrid learning is where students are both able to attend lessons on Campus and those who are unable to attend on Campus can still participate in the lessons

16. When do I need German health insurance as a NON-EU student?

If you are not able to travel to Germany due to COVID-19, UE needs proof that you are insured in your home country. From the day you arrive in Germany you will need a German health insurance.

Accommodation:

17. How much do I have to factor in for living costs

Depends on the city – only estimated amounts

Iserlohn: 700 € p. m.

HH: 900 € p. m.

B: 900 € p. m.

18. Where can I find good student accommodation?

If you need support with finding accommodation, please email us to welcome.service@ue-germany.de and we will assist you.

Enrollment:

19. How will I be enrolled at UE?

Once your enrollment documentation has been received and all formalities have been carried out and checked, you will be automatically enrolled. You will be contacted regularly at all stages of enrollment.

20. What documents do I need for enrollment?

For enrolment, the following documents must be provided:

- a. Certified copy of School leaving certificate
- b. German Health Insurance Document (if you are present in Germany)
- c. Health insurance from your home country (if you attend digitally from your home country)
- d. Master: Certificate of Bachelor's Degree
- e. Depending on mother tongue and language of study programme: Language Certificate

21. I haven't heard from Student Service. What should I do?

If you have not had any contact with the Student Services please send an email to them. Presently Student services are very busy and will deal with your request promptly.

Other:

22. Where can I find information on what is Berlin like?

There are various websites that provide information on living in Berlin. By using Google there are many search methods both in German and English Language. Alternatively the UE Berlin website may be of assistance.